

# Support at home - Lurgan and Portadown



## Covering:

Lurgan, Portadown and surrounding areas

## Address:

Lurgan Cheshire Mews  
Sloan Street  
Lurgan  
BT66 8NR

☎ 028 3832 1843

@ anita.scullion@lcdisability.org

🌐 [www.lcdisability.org/lurgan](http://www.lcdisability.org/lurgan)

## Service manager:

Anita Scullion

Our support at home service in Lurgan helps people to live independently in their own homes. We support people of all ages with differing needs, including older people and people with disabilities.

Our services include:

## Personal care

- Getting up
- Washing and dressing
- Undressing and going to bed
- Shaving
- Taking medication

## Help around the home

- Cooking meals and preparing drinks
- Cleaning
- Washing and ironing

## Help when you're out and about

- Shopping
- Running errands
- Meeting friends and socialising

We can also offer:

- Housing advice and support
- Support to manage money
- Benefits advice

We have tried to list the support areas most requested by people. We can also help you achieve specific goals (sometimes called 'outcomes' by local authorities). If the support you want is not on the list – please get in touch with us. We will be happy to discuss your individual needs.

Northern  
Ireland

Leonard  
Cheshire  
Disability

## Our team

Together we have many years' experience of providing care and support at home. Before we employ someone, we make sure they share our values and are reliable and trustworthy. We also make sure they are warm and friendly people – people that we would like to have as our friends. And all of our team members are screened by the Criminal Records Bureau before they start to work with us.

Our team is made up of men and women, of different ages. Our service manager has been delivering care and support at home for over 18 years, and is supported by seven experienced team leaders. We thought you might like to read why Tony, one of our team members wanted to join us:

“My wife suggested I work for Leonard Cheshire Disability as a carer. Initially, I was sceptical but now I'm really glad that I have been able to put something back into society, and frankly I have met some great people, and it's a very rewarding job.

I help people for a few hours. They may have had a stroke, a degenerative illness, need someone to accompany them to the shop or a number of other personal physical needs.

We get comprehensive training covering all aspects of care including health and safety, first aid, moving and handling, food hygiene, use of oxygen, protection of vulnerable adults and much more so we are well equipped when we go out into the community.”

*Tony, team member*

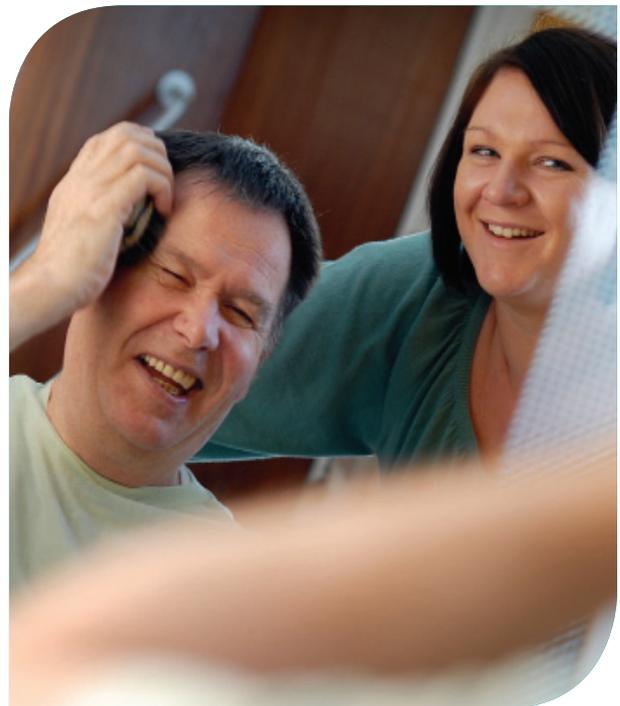
Our team regularly receives training, to make sure we always provide the highest quality service.

We will get in touch with you to check you are always happy with your team.

## Our service

We understand that everyone likes different things and that you have your own needs and wishes, so we make sure our services are tailored around you.

Before you sign up with us we will listen carefully to you, to find out exactly what you want from your support. We then put together a plan that sets out clearly what you want us to do.



Your team will use this plan each time they visit you, to make sure they help you in the way you want. Our service is designed to be flexible, because we know that your needs may change over time. We can grow or reduce your support in future according to what you tell us.

If you want to make changes to your support, or just to have a chat about it, you can always talk to your team or get in touch with our office staff.

We know it can feel like a big step to invite new people into your home. However, we have been supporting people for over 60 years and safety has always been our priority.

All of our team are police checked and carry identification. If for any reason you need to check a team member's identity, you can always ring our office before opening your door.

## When is our support available?

We can support you with anything from half hour visits to full-time 24 hour support, seven days a week, 365 days a year.

## Why choose us?

We provide care and support to thousands of people at more than 200 UK locations – so you can trust us to know what we're doing!

As a charity, we always listen to what people want, and we set up support services around what they tell us.

## Paying for a service

The cost of your support package will vary according to what you want. Once we have discussed this with you we will provide a full breakdown of how we can support you and what it will cost.

We provide support to people who pay for themselves and people who are funded by local health trusts or the Northern Ireland Housing Executive. We can advise you further about these options when you get in touch.

## How to get started

Contact us and we will arrange to visit you at home to discuss your requirements. If you wish, you can invite your family or friends to be there too. This initial visit is free of charge and you are under no obligation to buy any services from us.

Once we understand what you want, we will work out how much your support will cost. We will provide you with both a detailed plan of how we can support you and how much this will cost (if you are paying for it yourself). Once you are happy with this, we can start to support you!

## Get in touch

We would love to hear from you, whether you'd like to:

- Find out more about our care and support service
- Meet with us (with your family and friends if you prefer), to discuss how we may be able to support you
- Talk to our service manager
- Be part of our team

**Service manager: Anita Scullion**

☎ 028 3832 1843

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# Get involved

There are many ways that you can get involved in supporting either our support at home clients or the work of Leonard Cheshire Disability.

## Volunteering

Our care and support at home service has a number of volunteers who provide invaluable support to the people by driving, befriending, escorting, helping with activities, fundraising and more

If you are interested in volunteering, please contact:

**Volunteer Coordinator:** Aine Gilchrist

☎ 028 9024 6247

@ lurgan@lcdisability.org

## Campaigning

We campaign with people with disabilities both locally and nationally on a number of issues that they tell us are important, including:

- making sure businesses, shops and services are more accessible
- ensuring that the government treats disabled people fairly

Email [campaigning@lcdisability.org](mailto:campaigning@lcdisability.org) to find out how you can get involved or visit our campaigning pages.

## Fundraising

We rely on raising money to support people in lots of ways both in the UK and around the world. You can help us to continue to support people and make a real difference to someone's life by making a donation or taking part in a sponsored event to raise money.

Email [fundraising@lcdisability.org](mailto:fundraising@lcdisability.org) to find out how you can get involved or visit our fundraising pages.

*\* The information in this leaflet is available in other formats. Please contact us for further details.*

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