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**Access Survey – Building**

Date\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Location\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Access Survey – Building** | **Yes** | **No** | **Comments/recommendations** |
| **1** | Is the signage clear and helpful? |  |  |  |
| **2** | Is there an automatic door to get in and out? |  |  |  |
| **3** | Is the entrance wide enough for a large wheelchair to enter the building? |  |  |  |
| **4** | Is there level access or is there a ramp available so that wheelchair users can access the building? |  |  |  |
| **5** | If there are steps inside the building, do they have clear colour contrast on the edges so that people can see the edge? |  |  |  |
| **6** | Is there a hearing loop system? (you may need to ask staff about this) |  |  |  |
| **7** | Is there enough room to move around in a wheelchair or move with an assistance dog? |  |  |  |
| **8** | Is information available in different formats for different people, for example do they have Braille copies of leaflets for people who can’t see? |  |  |  |
| **9** | Is there a lift going to all levels of the building? Is the lift working? |  |  |  |
| **10** | Does the lift have Braille on the buttons and/or an announcement telling you which floor you’re on? |  |  |  |
| **11** | Are staff well trained and sensitive to the needs of disabled people? |  |  |  |
| **12** | Is there an accessible toilet? |  |  |  |
| **13** | Are the counters, tills and tables at a height that wheelchair users can reach? |  |  |  |
| **14** | Is there parking for disabled people (blue badge holders) nearby? |  |  |  |

Any other comments

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**Access Survey – Gym & Leisure Centre**

Date\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Location\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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| --- | --- | --- | --- | --- |
|  | **Access Survey – Gym & Leisure Centre** | **Yes** | **No** | **Comments/recommendations** |
| **1** | Are the signs around the building clear and helpful? |  |  |  |
| **2** | Is there an automatic door to get in? |  |  |  |
| **3** | Is the entrance wide enough for a large wheelchair to enter the building? |  |  |  |
| **4** | Is there level access or is there a ramp available so that wheelchair users can access the gym? |  |  |  |
| **5** | If there are steps throughout the building, do they have clear colour contrast so that you can see the edges ? |  |  |  |
| **6** | Is there a hearing loop system? (you might need to ask staff about this) |  |  |  |
| **7** | Is there room to move around with a wheelchair or move with an assistance dog? |  |  |  |
| **8** | Is information available in alternative formats, such as Braille for people who can’t see? |  |  |  |
| **9** | Is there a lift that goes to all the floors of the building? |  |  |  |
| **10** | If there is a lift, does it have announcements telling you which floor you’re on and Braille on the buttons? |  |  |  |
| **11** | Are the staff well trained and sensitive to the needs of disabled people? |  |  |  |
| **12** | Is there an accessible toilet? |  |  |  |
| **13** | Are the counters, tills and tables at the right height for wheelchair users? |  |  |  |
| **14** | Is there parking for disabled people (blue badge holders) nearby? |  |  |  |
| **15** | Are there accessible changing rooms? |  |  |  |
| **16** | Is there accessible gym equipment? |  |  |  |
| **17** | If there is a swimming pool, does it have a hoist so that a wheelchair user can get in and out of the pool? |  |  |  |

Any other comments

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**Access Survey – Train station**

Date\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Location\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Access Survey – Train station** | **Yes** | **No** | **Comments/recommendations** |
| **1** | Is the entrance to the train station level? If there are steps is there also a ramp that wheelchair users could use? |  |  |  |
| **2** | Are the ticket office and ticket machines clearly signposted? |  |  |  |
| **3** | Is the counter in the ticket office at a height that a wheelchair user can reach? |  |  |  |
| **4** | If there are stairs to get to the platforms, is there also a lift? |  |  |  |
| **5** | Is there an accessible toilet at the station? |  |  |  |
| **6** | Are staff well-trained and understand how to support the needs of disabled people sensitively? |  |  |  |
| **7** | Is there a ramp available so that wheelchair users can board the train? |  |  |  |
| **8** | Is there enough room on the train to move around easily? |  |  |  |
| **9** | Is there an accessible toilet on the train? |  |  |  |

Any other comments

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**Access Survey – Bus access**

Date\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Location\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Access Survey – Bus access** | **Yes** | **No** | **Comments/recommendations** |
| **1** | Is there a ramp that wheelchair users could use to get on the bus? |  |  |  |
| **2** | Is there a wheelchair space on the bus? |  |  |  |
| **3** | Are there rails that disabled people can use to hold on to while the bus is moving? |  |  |  |
| **4** | Are there announcements and a visual display so that passengers know which stop the bus is at? |  |  |  |
| **5** | Is there enough room to get around easily inside the bus? |  |  |  |
| **6** | Does the bus driver have a good understanding about how to support disabled passengers? |  |  |  |

Any other comments

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**Access Survey – Playground**

Date\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Location\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Access Survey – Playground** | **Yes** | **No** | **Comments/recommendations** |
| **1** | Is there parking for disabled people (blue badge holders) nearby? |  |  |  |
| **2** | Is the route from parking clear and accessible for people with a mobility impairment? (consider gates, steps, etc) |  |  |  |
| **3** | Is the surface material accessible for wheelchair users and people with mobility impairments? |  |  |  |
| **4** | Are the paths within the playground accessible? |  |  |  |
| **5** | Is there any equipment that is accessible for all or designed for disabled children? (e.g. large swings, level roundabout, sensory equipment) |  |  |  |
| **6** | Are there any access aids? (e.g. ramps, ropes, hand rails?) |  |  |  |
| **7** | Are there accessible toilet facilities nearby? |  |  |  |

Any other comments

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**Access Survey – Streets**

Date\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Location\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Access Survey – Streets** | **Yes** | **No** | **Comments/recommendations** |
| **1** | Is there parking for disabled people (blue badge holders) nearby? |  |  |  |
| **2** | Are there dropped kerbs for wheelchair users to cross safely on both sides? |  |  |  |
| **3** | Is there a lot of rubbish or bins in the street? |  |  |  |
| **4** | Are there any cars or bikes parked on the pavements? |  |  |  |
| **5** | Do businesses have A boards, merchandise or seating areas outside which could be difficult to get past? |  |  |  |
| **6** | Are there uneven surfaces, overhanging branches, broken paving, or holes in the pavement? |  |  |  |
| **7** | Is there a clear difference between roads and pavements by crossings (e.g. different textures)? |  |  |  |
| **8** | Are there accessible toilet facilities nearby? |  |  |  |

Any other comments